

PRIVACY & COOKIE POLICY

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For A1 Greenhouses Limited — a1greenhouses.ie

1. Introduction

We respect your right to privacy. This Privacy & Cookie Policy explains how we collect, use, and protect your personal data when you use our website.

By using this website, you consent to the practices described in this policy.

2. Who We Are

A1 Greenhouses Limited

Mountain Grove,

Piltown,

Co. Kilkenny,

Ireland

3. What Personal Data We Collect

We collect the following data:

- Name
- Address (billing & shipping)
- Email address
- Phone number
- Order details
- Payment details (processed securely by Stripe — we do not store card details)

Additionally, we may collect technical data such as:

- IP address

- Browser type
- Cookies (see Cookie section below)

4. How We Use Your Data

We process your data for the following purposes:

- To process your order (Legal basis: Contract)
- To arrange delivery and installation (Legal basis: Contract)
- To send invoices and payment confirmations (Legal basis: Contract)
- To provide customer support (Legal basis: Legitimate interest)
- To send marketing communications (if opted in) (Legal basis: Consent)
- To comply with legal obligations (tax records, etc.) (Legal basis: Legal obligation)

We share delivery information with Vitavia UK where required for order fulfilment.

We do not sell or share your data with third parties for marketing purposes.

5. How Long We Retain Data

We retain:

- Order records for 6 years (to comply with legal and tax obligations)
- Account/contact data for as long as you are a customer or until you request deletion
- Cookies — see Cookie section below

6. Your Rights

You have the right to:

- Access your personal data
- Rectify incorrect data
- Request deletion ("right to be forgotten")
- Restrict processing
- Object to processing

- Data portability

You also have the right to lodge a complaint with the Data Protection Commission (DPC), Ireland.

7. Security

We take appropriate technical and organisational measures to protect your data, including SSL encryption.

8. Cookies

Our website uses cookies to enhance your browsing experience.

Cookies used include:

- Essential cookies (shopping cart, login session)
- Analytics cookies (Google Analytics)
- Marketing cookies (e.g., Facebook Pixel)

When you first visit our site, you will be presented with a cookie consent banner giving you the option to accept or manage cookies.

You can manage cookies through your browser settings or through the consent banner.

9. Third-Party Services

Payments are processed securely by Stripe. We do not store payment card details.

We may use third-party services such as Google Analytics for website analysis. These services may set cookies.

10. Changes to this Policy

We may update this policy from time to time. The latest version will always be published on this page.